

**LEE HOUSE SUGERY**

**84 Osborne Road**

**Windsor**

**NEWSLETTER**

**017530863229**



**General Practice Assessment Questionnaire**

We would be grateful if you would complete our online patient survey.

Your doctors want to provide the highest standard of care. Feedback from this survey will help us to identify areas that may need improvement. Your opinions are very valuable.

Please answer ALL the questions that apply to you by clicking in one box, unless more than one answer is allowed. There are no right or wrong answers and your doctor will NOT be able to identify your individual answers.

Thank you

Complete the survey at [www.leehousesurgery.co.uk](http://www.leehousesurgery.co.uk).

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[www.leehousesurgery.co.uk](http://www.leehousesurgery.co.uk)

Find out more about the practice.

To access online appointments and prescriptions ask at reception for your personalized account log on details.

Join the virtual patient group.

Sign up for quarterly newsletters.

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## Heatherwood and Wexham Park Trust

### Cancelling your Hospital Appointment

One in eight of our patients fail to keep their appointments. This means that other patients are waiting longer for their appointments and we are not using our staff very efficiently.

It costs the Trust an average of £131.00 every time a patient does not attend.

Should you no longer require your appointment or wish to change your appointment please notify us immediately.

By doing this you will enable us to offer your appointment time to another patient.

Please note that if you do not contact us to cancel your appointment and do not attend you may not automatically be offered a further appointment.

If you would like to speak to someone about your appointment please call the [Booking Centre](#) on 01344 877919 between 0830 and 1700hrs.



## Flu vaccination

For those in “At Risk” Groups we are now arrange vaccination appointments.

Should you suffer from Diabetes, COPD, Heart Condition, CKD, Sever Asthma then you should be arranging an appointment for vaccination.

Please call Tues—Fri 10:00—16:00hrs.  
01753863229



## Automated Arrivals

We have recently had installed an Automated Arrivals System.

You will very shortly be able to use the system to book yourself for your appointment.

You will use your Date Of Birth to identify yourself to the system. The upstairs waiting room is very small so it's advisable not to move upstairs until shortly before your appointment. The system will tell you if your GP is running a little late.

The system may prompt you to arrange other necessary appointments, you will need to arrange these with a receptionist or use our on-line appointment system. Ask reception for details.

It is positioned in the main ground floor waiting room.

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## NEWSLETTER

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*Under 25 Chlamydia Service*

*How to home test.*

## USEFUL LINKS

<http://youtu.be/ec6c3atnygo>

# Caring Transport

## Caring Transport

For people with limited mobility

Do you have difficulty using public transport and taxis due to medical problems, injuries, or age related conditions?

We can help?

We provide an accompanied door-to door transport service for Windsor residents needing to attend doctor, dentist or hospital appointments.

We also take people to shops, clinics, day-centres, opticians, chiropodists etc.

Find out more

01753 831090

Windsor Voluntary Car Service

MENCAP Clubhouse, Clarence Road

Windsor Berks. SL4 5AP

Email: [bookings@wvcs.co.uk](mailto:bookings@wvcs.co.uk)

Website: [www.wvcs.co.uk](http://www.wvcs.co.uk)

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